



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. Unknown  
John Quinn; Ahmed  
Khaishgi; Cara Cherry  
Serial No.: 10/634,654 Customer No.: 28863  
Filed: August 5, 2003 Examiner: Unknown  
Group Art Unit: Unknown Docket No.: 1018-001US02  
Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN  
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE  
RESOLUTION PROCESS.

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on October 2, 2003.

By: Angela Watson  
Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This statement is being filed within three months of the filing date of the application or, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Respectfully submitted,

Date: October 2, 2003

Shumaker & Sieffert, P.A.  
8425 Seasons Parkway, Suite 105  
St. Paul, Minnesota 55125  
Phone: (651) 735-1100  
Fax: (651) 735-1102

Kent J. Sieffert  
By: Kent J. Sieffert  
Reg. No. 41,312

Form 1449\*

INFORMATION DISCLOSURE  
STATEMENT

## ON AN APPLICATION

(Use several sheets if necessary)

Docket Number:  
1018-001US02Application Number:  
10/634,654Applicant:  
Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara CherryFiling Date:  
August 5, 2003Group Art Unit:  
unknownExaminer Name:  
Unknown

## U.S. PATENT DOCUMENTS

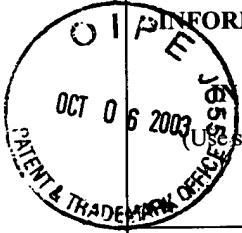
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate
	6,330,551 B1	12/11/2001	Burchetta et al.	

## FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No

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	Declaration of Ethan Katsh Under 37 C.F.R. 1.132
<b>EXAMINER</b>	<b>Date Considered</b>
<p>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p>	